



**Board Quality Committee – Annual Report 2019  
Tuesday, June 25, 2019**

The Board Quality Committee (the “Committee”) serves under the authority of the Board of Directors of the Perth and Smiths Falls District Hospital. The Committee has two important responsibilities:

First, to assist the Board of Directors in meeting its responsibilities as enacted through to Provincial legislation of the *Excellent Care for All Act of 2010*.

And secondly, to assist the Board of Directors in meeting its own initiatives concerning the quality of care provided patients in the Hospital.

The Committee meets at least six times per year, with the major task being the review of essential performance measures that allow the Committee to know, to monitor, and to make recommendations concerning patient care and standards.

Over the past year highlights of the work of the Committee included the preparation and ongoing monitoring of the Quality Improvement Plan of 2019/20. Good gains were made over the past year, including patient satisfaction results in which we found ourselves above the provincial average. The Committee also focussed a portion of its time identifying measurement indicators which would better illustrate issues associated with the delivery of services at PSFDH. This includes a discussion of approaches to risk management and monitoring at PSFDH. The Committee also held two Education Sessions throughout the past year. The Committee is pleased to have a representative of the Patient and Family Advisory Council as part of the Committee.

The Committee is composed of Board Members and key hospital staff uniquely in a position to meet the requirements of the Board and the requirements of the Provincial Government’s legislation.

As Chair, I would like to thank each member of the Committee for their thoughtful engagement in our deliberations, and for making our discussions richer. I would also like to thank Nancy Shaw, VP, and Chelsea Rustan for providing support to make the Committee tick.

This concludes my report for the 2018/19 fiscal year.

Respectfully submitted,  
Bruce Rigby, Chair  
Board Quality Committee