Strategic Pillars – Board Quality

Presented to: Board Quality Committee
Date: February 2023
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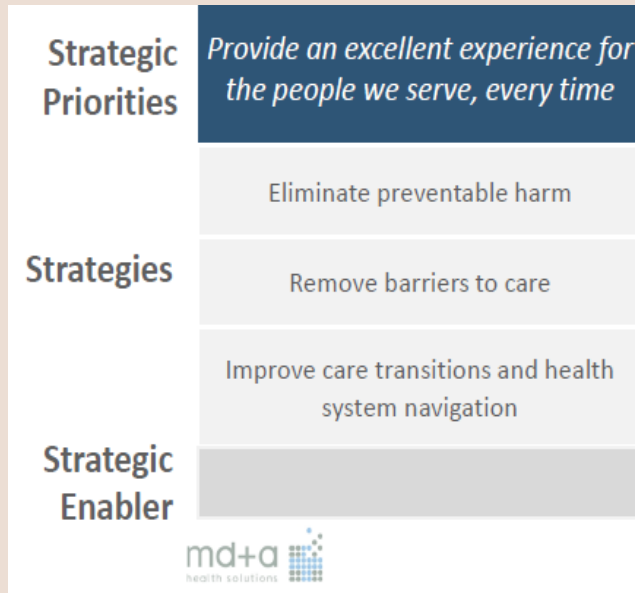
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Strategic Pillars

	Provide an excellent experience for the people we serve, every time	Meet the changing needs of our community	Support and empower our people	Ensure our future sustainability
Strategic Priorities				
Strategies	Eliminate preventable harm	Improve our physical facilities and infrastructure	Ensure a supportive and safe work environment	Secure the capital funds required to meet the needs of our community
	Remove barriers to care	Align our services with the needs of the community	Recruit and retain high-performing people	Secure the operational funding require to meet the needs of our community
	Improve care transitions and health system navigation	Improve engagement with our community and our partners	Ensure our people have the right skills for now and the future	Ensure we are prepared to respond to a changing environment
Strategic Enabler	Expand our use of digital tools to drive our strategic outcomes			

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Strategic Initiative

Strategic Priorities	Provide an excellent experience for the people we serve, every time
Strategies	Eliminate preventable harm
	Remove barriers to care
	Improve care transitions and health system navigation
Strategic Enabler	

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Implement 4 change ideas corporately (ED, Med/Surg, OR, Obs) to help reduce Falls that result in injury

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Process, Outcomes, Targets (Strategic Level)

Process Measures:
100% of all change ideas implemented *(list of ideas on next slide)*

Target: 5 Falls per 1000 patient days

Outcome Measures:
1. Reduce the number of falls with injury by 25% for each unit
2. Reduce the number of overall falls by 1.79 per 1000 patient days

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Falls Prevention – (Operational Level)

Examples of Interventions: (Operational)

- ✓ Universal interventions are implemented for all patients
- ✓ Patients at risk are identified with a wristband
- ✓ Standardized visual cueing is used to indicate high and moderate fall risk
- ✓ Appropriate handling, mobilization and transfer techniques are implemented to prevent injury to the patient, family/caregiver and the health care worker
- ✓ Post-falls debrief

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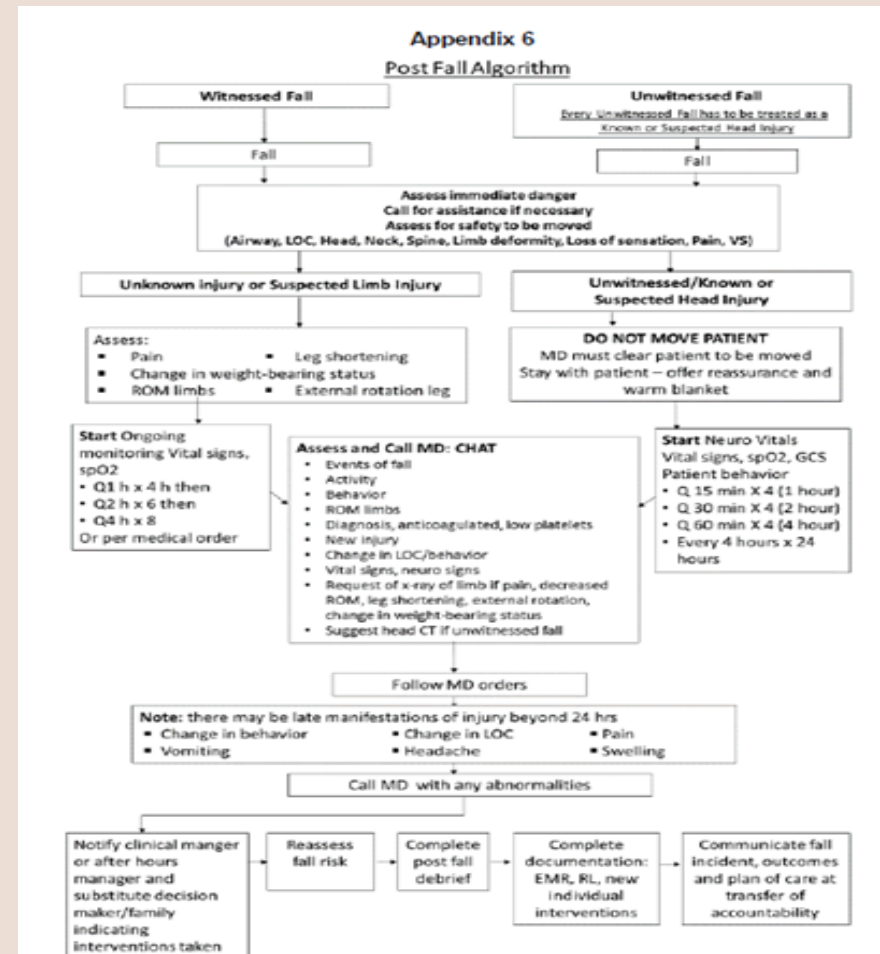
Performance Scorecards

Strategic Priorities	Provide an excellent experience for the people we serve, every time	Meet the changing needs of our community	Support and empower our people	Ensure our future sustainability
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- Each pillar will have process and outcome measures
- The measures will be reported to MQA and then to Board Quality
- As an oversight tool, we will use a Scorecard approach

- *We may want to include "watch" metrics on the Scorecard ie. hand hygiene, operating room 1st case starts, HSAA, QIP metrics etc.*

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Questions?